



**ALAMEDA COUNTY
FAMILY JUSTICE CENTER**

470 27th Street
Oakland, CA 94612
(510) 267-8800
www.acfjc.org

About the ACFJC

- *County Building – former medical clinic*
- *30,000 sq. feet over three floors*
- *Onsite client parking/street parking for others*
- *Partner rent is determined by dollar per square foot of the office space and any adjoining area that they may be using. The rate is \$1.50 sq/ft at present (what the County charges us)*

Governance

- District Attorney is Lead Fiscal Agent
- Leadership Team
- Partners
 - Onsite and Offsite
- 501(c)(3) in process

Core Staff

Executive Director
Assistant Director
Office Manager
Client Navigator
Receptionist
Security (ACSD)
Site Manager
Childcare Coordinator
Interns and Volunteers

Key On-Site Partners

Alameda County District Attorney's Office
Alameda County Medical Center/Highland Hospital
Alameda County Probation Department
Alameda County Public Health Department
Alameda County Sheriff's Department
Alameda County Social Services Agency
Oakland Police Department
Bay Area Women Against Rape
Family Violence Law Center
CALICO Center

Key On-Site Partners

Building Futures with Women & Children
Oakland Children's Hospital & Research Center/The D.O.V.E.S. Project
Deaf Hope
Jewish Family & Children's Services
ICPC/MISSEY/SPA Program
Immigrant Survivors Legal Aid
Safe Passages
The Link to Children
WestCoast Children's Clinic
Youth Justice Initiative

Mission, Vision, Core Values, Guiding Principles

Mission

To ensure the safety, healing, and self empowerment of victims of domestic violence, sexual assault and exploitation, child abuse, and elder abuse through easily accessible, coordinated, comprehensive and culturally sensitive services.

We advocate for and construct a future where there is zero tolerance for domestic violence, sexual assault and exploitation, child abuse, and elder abuse in Alameda County.

Mission, Vision, Core Values, Guiding Principles

Vision

Together, we envision a future where:

- All homes are safe and nurturing;*
- All children and families grow to their potential, free from the spector of violence and intimidation;*
- All neighborhoods are safe for children, families, and elders at all times;*
- Alameda County reports zero incidences of death and injury from domestic violence, sexual assault and exploitation, child abuse and elder abuse;*
- The human rights of all are respected, valued, and upheld.*

Mission, Vision, Core Values, Guiding Principles

Core Values

ACFJC Core Values are those internal ideals or standards that inspire and support those working at and through the ACFJC, are mutually agreed upon, and bind the ACFJC partners together in their collaborative efforts.

We adopt the following as ours:

- *We value our collaboration and work as partners...*
- *We value and require integrity.*
- *We commit to seeking resources to guarantee the ongoing viability of the ACFJC...*
- *We strive to create a workplace that is fun and adapts to the changes in internal and external environments.*
- *We are victim-centered advocates...*
- *We promote a learning organization...*
- *We reflect on what is working and what we should change.*

Mission, Vision, Core Values, Guiding Principles

Guiding Principles

Principles are those ideals or standards that guide our methods, attitudes, and behavioral practices in working with clients. ACFJC Guiding Principles set the expected performance ideals or standards for how ACFJC staff and partners work with clients seeking services. We adopt the following as ours:

- *We adhere to the principle of human rights for victims of domestic violence...*
- *We promote equitable access and quality care for diverse communities in Alameda County.*
- *As a client-focused, client-driven center, we see each client as a unique individual with special circumstances, deserving of personalized, individualized services.*
- *We uphold the confidentiality of client work and ensure client safety at all times.*
- *We design, implement, and evaluate effective program services with measurable results.*
- *We hold ourselves accountable to our clients and to each other.*

In the Beginning...

- Partnership Agreements
- Operations Manual
- Orientation for all new staff and volunteers
- Tours for all new staff and volunteers

Understanding our Unique Cultures

Factors to consider when working together:

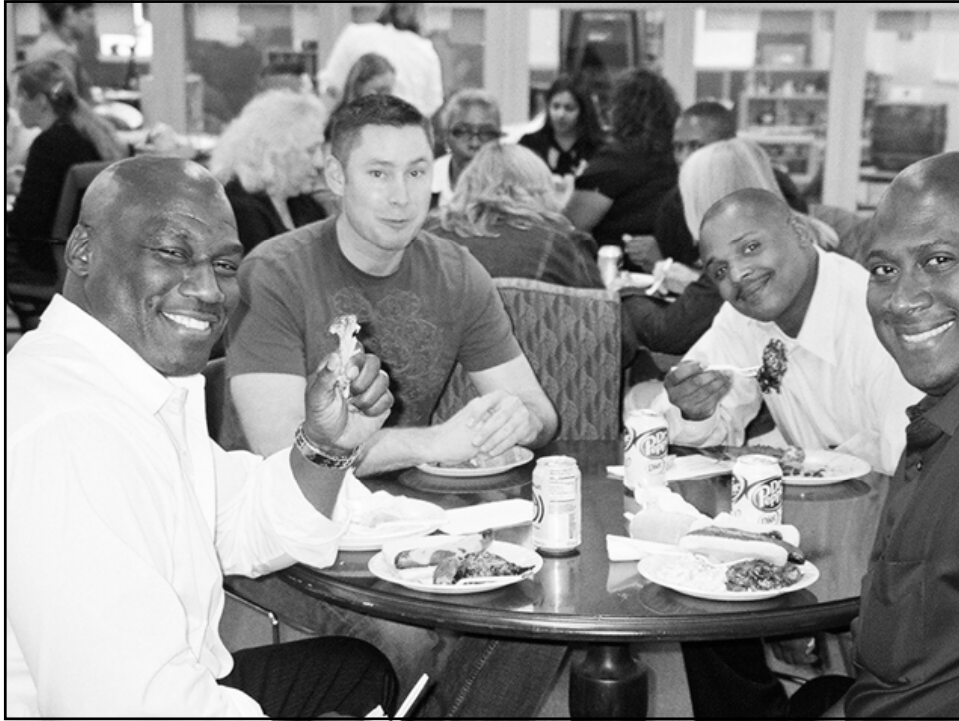
- Age of agency/partner and longevity of staff
- Funding streams
- Staffing
- Data collection tools
- Confidentiality requirements/expectations

Communication, Communication, Communication

- Weekly FJC Staff Meetings
- Monthly Team Meetings
- Quarterly Executive Director Meetings
- Quarterly Newsletter: "Sneak Peak"
- FJC Team Area
 - Mailboxes
 - Announcements re job openings, trainings, and events
- Yahoo! Groups
- Rapport with Program Directors

Reminders

- The needs of the clients come first
- Communicate respectfully and on a regular basis
- Be flexible/adaptable
- Have fun together!





Working Together in an FJC

It's wonderful!

It's challenging!

It's fun!

It's frustrating!

It's rewarding!

It's necessary!



Contact Information

Raeanne Passantino, Assistant Director
Alameda County Family Justice Center
470 27th Street, Oakland, CA 94612
510.267.8810
Raeanne.Passantino@acgov.org